

CQC Inspection September 2025 Overall - Good

Scoring grades

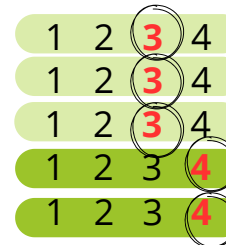
- Outstanding** 88%-100%
- Good** 63%-87%
- Requires Improvement** 39%-62%
- Inadequate** 38% or less

Quality Scores

- 1 2 3 **4** **4 Evidence shows an exceptional standard**
- 1 2 **3** 4 **3 Evidence shows a good standard**
- 1 **2** 3 4 **2 Evidence shows some shortfalls**
- 1** 2 3 4 **1 Evidence shows significant shortfalls**

Caring - Good - Overall Score 85%

- Good • Kindness, compassion and dignity
- Good • Treating people as individuals
- Good • Independence, choice and control
- Outstanding • Responding to people's immediate needs
- Outstanding • Workforce wellbeing and enablement



Well Led - Good - Overall Score 82%

- Good • Shared direction and culture
- Outstanding • Capable, compassionate and inclusive leadership
- Good • Freedom to speak up
- Good • Workforce equality diversity inclusion
- Good • Governance, management and sustainability
- Good • Partnerships and communities
- Outstanding • Learning, improvement and innovation





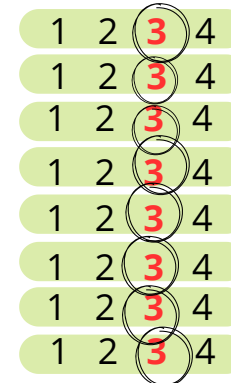
Responsive - Good - Overall Score 86%

- Good • Person centred care
- Outstanding • Care Provision, integration & Continuity
- Good • Providing information
- Outstanding • Listening to and involving people
- Outstanding • Equity in Access
- Good • Equity in experiences and outcomes
- Good • Planning for the future



Safe - Good - Overall Score 75%

- Good • Learning Culture
- Good • Safe Systems, Pathways, Transitions
- Good • Safeguarding
- Good • Involving people to manage risks
- Good • Safe environments
- Good • Safe and effective staffing
- Good • Infection Prevention & Control
- Good • Medicines Optimisation



Effective - Good - Overall Score 75%

- Good • Assessing Needs
- Good • Delivering evidence based care and treatment
- Good • How staff, teams and services work together
- Good • Supporting people to live healthier lives
- Good • Monitoring and improving outcomes
- Good • Consent to care and treatment

